

Home Care Services Information San Luis Obispo County

The following list was compiled by Senior Connection, a program of the Area Agency on Aging. 800-510-2020

The information contained in this list was provided by the individual service providers in response to informational surveys. The information is not a complete listing of Home Care providers. This list is not a referral or recommendation of any service provider. Senior Connection suggests that those seeking Home Care Services verify the information on the list and research at least 3 providers before making a selection.

Important information

Home Care or Home Health Care

Company or Registry

Home Care

Home Care (also called homemaker services, personal care or custodial care) is non-medical in home assistance. It includes tasks like companionship, housekeeping, assistance with transportation, hygiene, toileting and more. Currently, caregivers are not required by law to have any special training or meet any criteria other than those specified by the employer (new state regulations are expected to start Jan 2016). The training and certification programs for Certified Nurses Assistants (CNA) are applicable to many of the tasks performed by in home caregivers. **These services are not covered by Medicare, Medicare supplements or any other health insurance plans.** They may be covered under a long term care insurance policy.

Home Health Care

Home Health Care (also called Skilled Nursing) is medical assistance in the home. This includes services that must be performed by trained medical personnel including injections, wound care, physical therapy, medical hospice care, etc. Home Health Care Companies must be licensed by the state and the personnel must keep up their individual professional licenses. **This is not a list of Home Health Agencies. For a list of licensed Home Health Agencies call Senior Connection at 800-510-2020.**

Home Care Company List

A Home Care Company is a business that employs caregivers for in-home care clients. They provide the following for their employees and customers: general liability and workers compensation insurance, background checks, and payroll services. The complete cost of these is included in the rates.

Home Care Registry List

A Home Care Registry is a business that helps its customers select caregivers. These businesses may provide the some of following services: scheduling caregivers, general liability and workers compensation insurance, caregiver background checks, and payroll services. Consumers are advised to seek further information on employment tax and personal liabilities associated with hiring in home caregivers through a registry to fully understand the additional risk and/or cost of these services. The Area Agency on Aging's ***Hiring In Home Help Guide*** provides information on hiring caregivers and can be obtained by calling the Senior Connection program at 800-510-2020 or (805)-928-2552.

See the **Key** on the back of this sheet for more definitions of the information provided in the list.



Key

Area Served- Geographic areas where the services are available

Contract- Contract or service agreement required

Last Updated- When information on the company was last updated

Hourly Rate/ 24 hr Rate- Range of fees for services hourly and for a 24 hour shift

Deposit- Deposit requirements for starting services

Minimum Service- Minimum service required i.e. 1 hour per visit

Background Check- Name of service used for background checks (website or contact info)

Additional Comments- Specialized services or unique information about the business

HMKR- Homemaker services which includes :preparation of food. (*Feeding is Personal Care*), light housekeeping, washing and folding clothes, other asks around the house and companionship.

PCARE- Personal care services which includes bathing, dressing, hygiene, feeding, exercise.

SHOP- Grocery and other personal shopping

TRANS- Driving to appointments or activities

RESP- Intermittent relief care

24HR- 24 HR/ Overnight care*

ORG- Help sorting mail/ bills and scheduling payments. Writing checks or paying bills should only be done by a licensed fiduciary.

PET- Feeding, walking, cleaning up after pets

*Due to changes in state law, home care workers must be paid overtime at time and a half for every hour beyond 9 hours a day and 45 hours a week. This may impact shift scheduling.

COMPANY LIST The following businesses have provided proof of the following for their employees and customers: general liability and workers compensation insurance, background checks, and payroll services. The complete cost of these is included in the rates.

					HMKR	PCARE	TRANS	SHOP	ORG	RESP	24HR	PET
All Ways Caring (formerly ResCare) www.rescare.com/homecare-services/					X	X	X	X	x	X	X	x
3220 S. Higuera Ste. 307 San Luis Obispo, CA 93401		Hourly Fee:	Dependent	24 hr rate	Dependent	We at ResCare Home Care are proud of our flexible services that are available when you need them and the way that you want them with no hourly minimums. ResCare Home Care is the nation's largest home care provider. We match our Caregivers with individuals based off personality, scheduling and needs. Our Capable Care Coordinators maintain regular contact to ensure services are satisfactory. In addition, we offer transportation services (including wheelchair transport) and One Touch Personal Emergency Response Systems.						
Ph # 781-8156 Fax: 781-0879		Deposit:	Not as long as credit check is passed									
Area Served: SB and SLO County		Contract required:	No commitment									
Background Check:		Complies with all screening requirements of LiveScan Fingerprinting Clearance for both DOJ and FBI and TB Clearance Test.			Last Updated		11/25/2019					
Coast Family Home Care Inc. www.coastfamilyhomecare.com					X	X	X	X		X	X	X
900 E. Main Street, #103 Santa Maria, CA 93454		Hourly Fee:	\$26.50-29.50	24 hr rate	\$450.00	Locally owned and operated. Owners on call 24/7/365. We tailor each care plan to the client. We provide e-mail or phone updates weekly to family members. All caregivers are professional, caring and dependable. We take care of all taxes, workers compensation, etc. for employees. All caregivers are registered with the State of California. Our HCO# 42470018.						
Ph # 934-0600 Fax: 937-8969		Deposit:	None									
Area Served: SB and SLO Counties		Contract required:	No									
Background Check:		Live Scan Fingerprinting by DOJ and FBI			Last Updated		11/25/2019					
Family Home Care Inc. www.familyinhomecare.com					X	X	X	X		X	X	X
717 E. Grand Ave, #D Arroyo Grande, CA 93420		Hourly Fee:	Call	24 hr rate	Call	Family owned business for over 30 years. Affiliated with South County Chambers of Commerce. All caregivers are screened, bonded and insured. We provide a complimentary assessment.						
Ph # 481-6081 Fax: 481-9981		Deposit:	None required									
Area Served: SB and SLO Counties		Contract required:	No									
Background Check:		State of California Home Care Registry - Dept. of Social Services			Last Updated		11/25/2019v					
Home Instead www.homeinstead.com/345					X	X	X	X	X	X	X	X
180 N 9th St Grover Beach, CA 93433		Hourly Fee:	\$27.75 - 30.7	24 hr rate	Varies	On-going, On-site Quality Assurance Visits.						
Ph # 473-5781 Fax: 473-5822		Deposit:	Two weeks, Waived with auto pay									
Area Served: SLO County		Contract required:										
Background Check:		Caregiver Background Check Bureau through State of California/Live Scan			Last Updated		11/25/2019					

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Company Information					HMKR	PCARE	TRANS	SHOP	ORG	RESP	24HR	PET
LivHome www.Livhome.com/SB					X	X	X	X	X	X	X	X
220 E. Figueroa St. Santa Barbara, CA 93101		Hourly Fee: \$27-28	24 hr rate	Hourly Rate	We have Advanced Degreed Professional Life Care Managers who are AICA Certified. RN - MSW - Social Worker. LivHome Connect Service; 24-hour on-call services. Face-to-face contact with nursing professionals, Alzheimers trained caregivers; Hospice care.							
Ph # 687-8766 Fax: 563-1507		Deposit: None	Contract required: Service Agreement									
Area Served: SB and SLO Counties		Last Updated 11/25/2019										
Background Check: Sterling Talent Solutions												
Monarch Home Care www.monarchhomecare.net					X	X	X	X		X	X	
3220 S. Higuera St. STE 308 San Luis Obispo		Hourly Fee: \$24	24 hr rate	\$504/day								
Ph # 542-9740 Fax: 542-9475		Deposit: No	Contract required: No									
Area Served: SLO County and Santa Maria		Last Updated 11/25/2019										
Background Check: DOJ/FBI LiveScan Fingerprinting												
Nursecore www.nursecore.com					X	X		X		X	X	
1010 S Broadway STE A Santa Maria, CA 93454		Hourly Fee: \$32 - 79.00	24 hr rate	Hourly	NurseCore provides both personal care and skilled nursing. Nurse Core office staff are available 24/7 to assist clients. All care is directly supervised by a Registered Nurse.							
Ph # 938-7660 Fax: 938-7741		Deposit: 2 Weeks of service	Contract required: N/A									
Area Served: SB and SLO Counties		Last Updated 11/25/2019										
Background Check: HireRight - full criminal and drug screening												
Senior Helpers of San Luis Obispo County www.seniorhelpers.com/sanluisobispo					X	X	X	X		X	X	X
7305 Morro Road Suite 204 Atascadero, CA 93422		Hourly Fee: \$30 - 45	24 hr rate		We specialize in dementia and Alzheimer's care. We have been endorsed by the Alzheimer's Foundation because trained caregivers take a positive approach to Alzheimer's and dementia care with our unique Senior Gems® program. The Senior Gems® focuses on what is precious and unique about all of our clients and although we understand there are changes taking place, our emphasis is on what clients are still able to do. Our caregivers use techniques designed to foster supportive communication, promote a positive environment and provide meaningful activities.							
Ph # 461-5892 Fax: 669-3959		Deposit: None w/Credit Card Pymnt Agreement	Contract required: No									
Area Served: SLO County		Last Updated 11/25/2019										
Background Check: State of California/DOJ/FBI												

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Superior Home Care				HMKR	PCARE	TRANS	SHOP	ORG	RESP	24HR	PET
320 E. Walnut Avenue Lompoc, CA 93436 Ph # 737-4357 Fax: 735-2410				Hourly Fee: \$25 - \$27							
Area Served: SB and SLO Counties				24 hr rate							
Background Check: State of California				Same							
Last Updated				Official Adult Protective Services Agency for Santa Barbara County.							
				Deposit: None in most cases							
				Contract required: None							
				11/25/2019							

Visiting Angels of SLO County				HMKR	PCARE	TRANS	SHOP	ORG	RESP	24HR	PET
www.visitingangels.com											
1317 Broad St STE B San Luis Obispo, CA 93401 Ph # 546-2080 Fax: 888-2856				Hourly Fee: \$ 26.50							
Area Served: SLO County				24 hr rate							
Background Check: Background Screeners of America				\$26.50							
Last Updated				We are a California licensed Home Care Organization offering trained, carefully screened caregivers with a second office location in Paso Robles.							
				Contract required: Service agreement							
				11/25/2019							

REGISTRY LIST The following businesses provide assistance in finding and coordinating caregiving services. The complete costs of caregiving services (liability insurances and payroll taxes) may not be included in the hourly rate. Consumers are advised to seek further information on employment tax and personal liabilities associated with hiring in home caregivers to fully understand the additional risk and/or cost of these services.

Central Coast Caregiver Associates				HMKR	PCARE	TRANS	SHOP	ORG	RESP	24HR	PET
centralcoastcaregiver.com											
7395 El Camino Real STE#104 Atascadero, CA 93422 Ph # 461-5339 Fax: 461-8518				Hourly Fee: Varies							
Area Served: SLO and North SB Counties				24 hr rate							
Background Check:				Varies							
Last Updated				We have served San Luis Obispo and Santa Barbara Counties for 17 years. Locally owned and operated. We have quality and highly experienced caregivers.							
				11/25/2019							

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Extended Family Associates www.extendedfamilyassociates.com				HMKR	PCARE	TRANS	SHOP	ORG	RESP	24HR	PET
3949-7 Broad St Box 10		Hourly Fee: Varies	24 hr rate Varies	X	X	X	X	X	X	X	X
San Luis Obispo, CA 93401		Deposit: no		Specialize in keeping your loved ones at home. Can assist in selecting a private caregiver and provide care management. 30 years experience as an RN. Member of the National Association of Professional Geriatric Care Managers.							
Ph # 801-2512 Fax: 439-1818		Contract required:									
Area Served: North SB and SLO Counties	Last Updated	11/17/2017									
Background Check:											
Independent Living Resource Center www.irlc-trico.org				HMKR	PCARE	TRANS	SHOP	ORG	RESP	24HR	PET
7425 El Camino Real #R		Hourly Fee: Varies	24 hr rate Varies	X	X	X	X	X	X	X	X
Atascadero, CA 93422		Deposit: None		Maintains a registry of independent caregivers.							
Ph # 462-1162 Fax:		Contract required:									
Area Served: SLO Counties	Last Updated	11/17/2017									
Background Check:											