Home Care Services Information San Luis Obispo County

The following list was compiled by Senior Connection, a program of the Area Agency on Aging. 800-510-2020

The information contained in this list was provided by the individual service providers in response to informational surveys. The information is not a complete listing of Home Care providers. This list is not a referral or recommendation of any service provider. Senior Connection suggests that those seeking Home Care Services verify the information on the list and research at least 3 providers before making a selection.

Important information

Home Care or Home Health Care

Company or Registry

Home Care

Home Care (also called homemaker services, personal care or custodial care) is non-medical in home assistance. It includes tasks like companionship, housekeeping, assistance with transportation, hygiene, toileting and more. Currently, caregivers are not required by law to have any special training or meet any criteria other than those specified by the employer (new state regulations are expected to start Jan 2016). The training and certification programs for Certified Nurses Assistants (CNA) are applicable to many of the tasks performed by in home caregivers. These services are not covered by Medicare, Medicare supplements or any other health insurance plans. They may be covered under a long term care insurance policy.

Home Health Care

Home Health Care (also called Skilled Nursing) is medical assistance in the home. This includes services that must be performed by trained medical personnel including injections, wound care, physical therapy, medical hospice care, etc. Home Health Care Companies must be licensed by the state and the personnel must keep up their individual professional licenses. This is not a list of Home Health Agencies. For a list of licensed Home Health Agencies call Senior Connection at 800-510-2020.

Home Care Company List

A Home Care Company is a business that employs caregivers for inhome care clients. They provide the following for their employees and customers: general liability and workers compensation insurance, background checks, and payroll services. The complete cost of these is included in the rates.

Home Care Registry List

A Home Care Registry is a business that helps its customers select caregivers. These businesses may provide the some of following services: scheduling caregivers, general liability and workers compensation insurance, caregiver background checks, and payroll services. Consumers are advised to seek further information on employment tax and personal liabilities associated with hiring in home caregivers through a registry to fully understand the additional risk and/or cost of these services. The Area Agency on Aging's *Hiring In Home Help Guide* provides information on hiring caregivers and can be obtained by calling the Senior Connection program at 800-510-2020 or (805)-928-2552.

See the **Key** on the back of this sheet for more definitions of the information provided in the list.





Key

Area Served- Geographic areas where the services are available **Contract**- Contract or service agreement required

Last Updated— When information on the company was last updated **Hourly Rate/24 hr Rate**— Range of fees for services hourly and for a 24 hour shift

Deposit– Deposit requirements for starting services

Minimum Service– Minimum service required i.e. 1 hour per visit **Background Check**– Name of service used for background checks (website or contact info)

Additional Comments— Specialized services or unique information about the business

HMKR– Homemaker services which includes :preparation of food. (*Feeding is Personal Care*), light housekeeping, washing and folding clothes, other asks around the house and companionship.

PCARE– Personal care services which includes bathing, dressing, hygiene, feeding, exercise.

SHOP- Grocery and other personal shopping

TRANS- Driving to appointments or activities

RESP- Intermittent relief care

24HR-24 HR/ Overnight care*

ORG— Help sorting mail/ bills and scheduling payments. Writing checks or paying bills should only be done by a licensed fiduciary.

PET- Feeding, walking, cleaning up after pets

*Due to changes in state law, home care workers must be paid overtime at time and a half for every hour beyond 9 hours a day and 45 hours a week. This may impact shift scheduling.

COMPANY LIST The following businesses have provided proof of the following for their employees and customers: general liability and workers compensation insurance, background checks, and payroll services. The complete cost of these is included in the rates. HMKR PCARE TRANS SHOP ORG RESP **24HR** All Ways Caring (formerly ResCare) PFT Hourly Fee: Dependent 3220 S. Higuera Ste. 307 24 hr rate Dependen We at ResCare Home Care are proud of our flexible services that are Deposit: Not as long as credit check is passed San Luis Obispo, CA 93401 available when you need them and the way that you want them with no Contract required: No commitment Ph # 781-8156 hourly minimums. ResCare Home Care is the nation's largest home care Fax: 781-0879 provider. We match our Caregivers with individuals based off personality, Area Served: SB and SLO County 11/25/2019 Last Updated scheduling and needs. Our Capable Care Coordinators maintain regular Complies with all screening requirements of LiveScan Fingerprinting Clearance Background contact to ensure services are satisfactory. In addition, we offer Check: for both DOJ and FBI and TB Clearance Test. transportation services (including wheelchair transport) and One Touch Personal Emergency Response Systems HMKR PCARE TRANS SHOP ORG **RESP 24HR** PFT Coast Family Home Care Inc. Hourly Fee: \$26.50-29.50 | 24 hr rate \$450.00 900 E. Main Street, #103 Locally owned and operated. Owners on call 24/7/365. We tailor each care Deposit: None Santa Maria, CA 93454 plan to the client. We provide e-mail or phone updates weekly to family Contract required: No Ph # 934-0600 members. All caregivers are professional, caring and dependable. We take Fax: 937-8969 care of all taxes, workers compensation, etc. for employees. All caregivers Area Served: SB and SLO Counties Last Updated 9/4/2018 are registered with the State of California. Our HCO# 42470018. Live Scan Fingerprinting by DOJ and FBI Background Check: PCARE SHOP **Comfort Keepers HMKR** TRANS **ORG RESP 24HR** Χ Χ Χ Χ Χ Χ Χ Hourly Fee: \$29-\$36/hr 24 hr rate \$660 to \$ 660 Santa Ysabel Ave. A internation franchise in their 17th year in business serving the Central Deposit: 2 Weeks unless credit card used Los Osos, CA 93402 Coast Contract required: yes Ph # 528-8862 Fax: 528-1183 Area Served: North SB and SLO Counties 9/30/2020 Last Updated Background CDSS LiveScan, Community Care Licensing FBI and DOJ Check: HMKR PCARE TRANS SHOP **ORG RESP 24HR** Family Home Care Inc. PFT Hourly Fee: Call 24 hr rate Call 717 E. Grand Ave, #D Family owned business for over 30 years. Affiliated with South County Deposit: None required Arroyo Grande, CA 93420 Chambers of Commerce. All caregivers are screened, bonded and insured. Contract required: No Ph # 481-6081 Fax: 481-9981 We provide a complimentary assessment. Area Served: SB and SLO Counties 11/25/2019 Last Updated Background State of California Home Care Registry - Dept. of Social Services Check:

COMPANY LIST The following businesses have provided proof of the following for their employees and customers: general liability and workers compensation insurance, background checks, and payroll services. The complete cost of these is included in the rates. HMKR PCARE TRANS SHOP ORG RESP 24HR PET Home Instead Χ Hourly Fee: \$27.75 - 30.7 24 hr rate Varies 180 N 9th St On-going, On-site Quality Assurance Visits. Deposit: Two weeks, Waived with auto pay Grover Beach. CA 93433 Ph # 473-5781 Contract required: Fax: 473-5822 Area Served: SLO County 9/19/2018 Last Updated Background Caregiver Background Check Bureau through State of California/Live Scan Check: **PCARE TRANS SHOP ORG RESP 24HR** LivHome **PFT** Hourly Fee: \$27-28 220 E. Figueroa St. 24 hr rate Hourly Rat We have Advanced Degreed Professional Life Care Managers who are AICA Deposit: None Santa Barbara, CA 93101 Certified. RN - MSW - Social Worker. LivHome Connect Service; 24-hour on-Contract required: Service Agreement Ph # 687-8766 call services. Face-to-face contact with nursing professionals, Alzheimers Fax: 563-1507 trained caregivers; Hospice care. Area Served: SB and SLO Counties Last Updated 9/20/2018 Background | Sterling Talent Solutions Check: PCARE TRANS SHOP ORG RESP 24HR Monarch Home Care **HMKR** PET Χ Χ Χ Χ Χ Χ Hourly Fee: \$24 24 hr rate \$504/day 3220 S. Higuera St. STE 308 San Luis Obispo Deposit: No Ph # 542-9740 Contract required: No Fax: 542-9475 Area Served: SLO County and Santa Maria 8/17/2018 Last Updated Background DOJ/FBI LiveScan Fingerprinting Check: PCARE TRANS HMKR SHOP **ORG RESP** 24HR Nursecore PFT Hourly Fee: \$32 - 79.00 24 hr rate Hourly 1010 S Broadway STE A NurseCore provides both personal care and skilled nursing. Nurse Core Deposit: 2 Weeks of service Santa Maria, CA 93454 office staff are available 24/7 to assist clients. All care is directly supervised Contract required: N/A Ph # 938-7660 Fax: 938-7741 by a Registered Nurse. Last Updated Area Served: SB and SLO Counties 10/25/2018 Background HireRight - full criminal and drug screening Check:

these services.

COMPANY LIST The following businesses have provided proof of the following for their employees and customers: general liability and workers compensation insurance, background checks, and payroll services. The complete cost of these is included in the rates. HMKR PCARE TRANS SHOP ORG RESP 24HR Senior Helpers of San Luis Obispo County PET Hourly Fee: \$30 - 45 7305 Morro Road Suite 204 24 hr rate We specialize in dementia and Alzheimer's care. We have been endorsed by Deposit: None w/Credit Card Pymnt Agreement Atascadero. CA 93422 the Alzheimer's Foundation because trained caregivers take a positive Ph # 461-5892 Contract required: No approach to Alzheimer's and dementia care with our unique Senior Gems® Fax: 669-3959 program. The Senior Gems® focuses on what is precious and unique about Area Served: SLO County 9/20/2018 Last Updated all of our clients and although we understand there are changes taking Background State of California/DOJ/FBI place, our emphasis is on what clients are still able to do. Our caregivers use Check: techniques designed to foster supportive communication, promote a positive environment and provide meaningful activities HMKR PCARE TRANS SHOP **ORG** RESP 24HR PFT **Superior Home Care** Χ Hourly Fee: \$25 - \$27 24 hr rate Same 320 E. Walnut Avenue Official Adult Protective Services Agency for Santa Barbara County. Deposit: None in most cases Lompoc, CA 93436 Contract required: None Ph # 737-4357 Fax: 735-2410 Area Served: SB and SLO Counties 8/23/2018 Last Updated Background | State of California Check: PCARE TRANS SHOP 24HR Visiting Angels of SLO County **HMKR ORG RESP** Χ Χ Χ Χ Χ Χ Χ Χ Hourly Fee: \$ 26.50 24 hr rate \$26.50 1317 Broad St STE B We are a California licensed Home Care Organization offering trained, San Luis Obispo, CA 93401 Deposit: None carefully screened caregivers with a second office location in Paso Robles. Ph # 546-2080 Contract required: Service agreement Fax: 888-2856 Area Served: SLO County 10/25/2018 Last Updated Background Background Screeners of America Check: The following businesses provide assistance in finding and coordinating caregiving services. The complete costs of caregiving services **REGISTRY LIST** (liability insurances and payroll taxes) may not be included in the hourly rate. Consumers are advised to seek further information on

employment tax and personal liabilities associated with hiring in home caregivers to fully understand the additional risk and/or cost of

REGISTRY LIST The following businesses provide assistance in finding and coordinating caregiving services. The complete costs of caregiving services (liability insurances and payroll taxes) may not be included in the hourly rate. Consumers are advised to seek further information on employment tax and personal liabilities associated with hiring in home caregivers to fully understand the additional risk and/or cost of these services. 24HR HMKR PCARE TRANS **SHOP ORG RESP Central Coast Caregiver Associates** PFT Х х Х Hourly Fee: Varies 24 hr rate Varies 7395 El Camino Real STE#104 We have served San Luis Obispo and Santa Barbara Counties for 17 years. Deposit: Atascadero, CA 93422 Locally owned and operated. We have quality and highly experienced Contract required: Ph # 461-5339 caregivers. Fax: 461-8518 Area Served: SLO and North SB Counties 11/17/2017 Last Updated Background Check: PCARE TRANS SHOP ORG RESP 24HR HMKR **Extended Family Associates PET** Χ Χ Х 24 hr rate Varies Hourly Fee: Varies 3949-7 Broad St Box 10 Specialize in keeping your loved ones at home. Can assist in selecting a Deposit: no San Luis Obispo, CA 93401 private caregiver and provide care management. 30 years experience as an Contract required: RN. Member of the National Association of Professional Geriatric Care Ph # 801-2512 Fax: 439-1818 Managers. Area Served: North SB and SLO Counties 11/17/2017 Last Updated Background Check: PCARE TRANS HMKR SHOP **ORG** RESP 24HR Independent Living Resource Center PET Hourly Fee: Varies 24 hr rate Varies 7425 El Camino Real #R Maintains a registry of independent caregivers. Deposit: None Atascadero, CA 93422 Ph # 462-1162 Contract required: Fax: Area Served: SLO Counties 11/17/2017 Last Updated Background Check: