

# Home Care Services Information North Santa Barbara County

The following list was compiled by Senior Connection, a program of the Area Agency on Aging. 800-510-2020

The information contained in this list was provided by the individual service providers in response to informational surveys. The information is not a complete listing of Home Care providers. This list is not a referral or recommendation of any service provider. Senior Connection suggests that those seeking Home Care Services verify the information on the list and research at least 3 providers before making a selection.

## Important information

### Home Care or Home Health Care

### Company or Registry

#### Home Care

Home Care (also called homemaker services, personal care or custodial care) is non-medical in home assistance. It includes tasks like companionship, housekeeping, assistance with transportation, hygiene, toileting and more. Currently, caregivers are not required by law to have any special training or meet any criteria other than those specified by the employer (new state regulations are expected to start Jan 2016). The training and certification programs for Certified Nurses Assistants (CNA) are applicable to many of the tasks performed by in home caregivers. **These services are not covered by Medicare, Medicare supplements or any other health insurance plans.** They may be covered under a long term care insurance policy.

#### Home Health Care

Home Health Care (also called Skilled Nursing) is medical assistance in the home. This includes services that must be performed by trained medical personnel including injections, wound care, physical therapy, medical hospice care, etc. Home Health Care Companies must be licensed by the state and the personnel must keep up their individual professional licenses. **This is not a list of Home Health Agencies. For a list of licensed Home Health Agencies call Senior Connection at 800-510-2020.**

#### Home Care Company List

A Home Care Company is a business that employs caregivers for in-home care clients. They provide the following for their employees and customers: general liability and workers compensation insurance, background checks, and payroll services. The complete cost of these is included in the rates.

#### Home Care Registry List

A Home Care Registry is a business that helps its customers select caregivers. These businesses may provide the some of following services: scheduling caregivers, general liability and workers compensation insurance, caregiver background checks, and payroll services. Consumers are advised to seek further information on employment tax and personal liabilities associated with hiring in home caregivers through a registry to fully understand the additional risk and/or cost of these services. The Area Agency on Aging's ***Hiring In Home Help Guide*** provides information on hiring caregivers and can be obtained by calling the Senior Connection program at 800-510-2020 or (805)-928-2552.

See the **Key** on the back of this sheet for more definitions of the information provided in the list.



## Key

**Area Served**- Geographic areas where the services are available

**Contract**- Contract or service agreement required

**Last Updated**- When information on the company was last updated

**Hourly Rate/ 24 hr Rate**- Range of fees for services hourly and for a 24 hour shift

**Deposit**- Deposit requirements for starting services

**Minimum Service**- Minimum service required i.e. 1 hour per visit

**Background Check**- Name of service used for background checks (website or contact info)

**Additional Comments**- Specialized services or unique information about the business

**HMKR**- Homemaker services which includes :preparation of food. (*Feeding is Personal Care*), light housekeeping, washing and folding clothes, other asks around the house and companionship.

**PCARE**- Personal care services which includes bathing, dressing, hygiene, feeding, exercise.

**SHOP**- Grocery and other personal shopping

**TRANS**- Driving to appointments or activities

**RESP**- Intermittent relief care

**24HR**- 24 HR/ Overnight care\*

**ORG**- Help sorting mail/ bills and scheduling payments. Writing checks or paying bills should only be done by a licensed fiduciary.

**PET**- Feeding, walking, cleaning up after pets

\*Due to changes in state law, home care workers must be paid overtime at time and a half for every hour beyond 9 hours a day and 45 hours a week. This may impact shift scheduling.

**COMPANY LIST**

The following businesses have provided proof of the following for their employees and customers: general liability and workers compensation insurance, background checks, and payroll services. The complete cost of these is included in the rates.

| All Ways Caring (formerly ResCare)  |  |  |  |  | HMKR  | PCARE | TRANS | SHOP | ORG | RESP | 24HR | PET |
|---|--|--|--|--|---|-------|-------|------|-----|------|------|-----|
| 3220 S. Higuera Ste. 307<br>San Luis Obispo, CA 93401<br>Ph # 781-8156 Fax: 781-0879<br>Area Served: SB and SLO County<br>Background Check: Complies with all screening requirements of LiveScan Fingerprinting Clearance for both DOJ and FBI and TB Clearance Test. |  |  |  |  | X   | X     | X     | X    | x   | X    | X    | X   |
| Hourly Fee: Dependent 24 hr rate Dependent<br>Deposit: Not as long as credit check is passed<br>Contract required: No commitment<br>Last Updated: <b>11/25/2019</b>   |  |  |  |  | We at ResCare Home Care are proud of our flexible services that are available when you need them and the way that you want them with no hourly minimums. ResCare Home Care is the nation's largest home care provider. We match our Caregivers with individuals based off personality, scheduling and needs. Our Capable Care Coordinators maintain regular contact to ensure services are satisfactory. In addition, we offer transportation services (including wheelchair transport) and One Touch |       |       |      |     |      |      |     |
| BrightStar Care of Santa Barbara  |  |  |  |  | HMKR  | PCARE | TRANS | SHOP | ORG | RESP | 24HR | PET |
| 5350 Hollister Avenue, STE G<br>Santa Barbara, CA 93111<br>Ph # (805) 335-1200 Fax: 695-3505<br>Area Served: Santa Barbara County<br>Background Check: CDSS LiveScan, Community Care Licensing FBI and DOJ  |  |  |  |  | X   | X     | X     | X    | X   | X    | X    | X   |
| Hourly Fee: \$29.00 - 31.0 24 hr rate \$720.00<br>Deposit: None<br>Contract required: Service Agreement<br>Last Updated: <b>9/4/2018</b>  |  |  |  |  | We serve: Carpinteria, Summerland, Montecito, Santa Barbara, Goleta and Isla Vista. No Minimum Hours. All clients are visited by our Director of Nursing who creates a Plan of Care.  |       |       |      |     |      |      |     |
| Coast Family Home Care Inc.   |  |  |  |  | HMKR  | PCARE | TRANS | SHOP | ORG | RESP | 24HR | PET |
| 900 E. Main Street, #103<br>Santa Maria, CA 93454<br>Ph # 934-0600 Fax: 937-8969<br>Area Served: SB and SLO Counties<br>Background Check: Live Scan Fingerprinting by DOJ and FBI   |  |  |  |  | X   | X     | X     | X    |     | X    | X    | X   |
| Hourly Fee: \$26.50-29.50 24 hr rate \$450.00<br>Deposit: None<br>Contract required: No<br>Last Updated: <b>9/4/2018</b>  |  |  |  |  | Locally owned and operated. Owners on call 24/7/365. We tailor each care plan to the client. We provide e-mail or phone updates weekly to family members. All caregivers are professional, caring and dependable. We take care of all taxes, workers compensation, etc. for employees. All caregivers are registered with the State of California. Our HCO# 42470018.   |       |       |      |     |      |      |     |
| Comfort Keepers   |  |  |  |  | HMKR  | PCARE | TRANS | SHOP | ORG | RESP | 24HR | PET |
| 660 Santa Ysabel Ave.<br>Los Osos, CA 93402<br>Ph # 528-8862 Fax: 528-1183<br>Area Served: North SB and SLO Counties<br>Background Check: CDSS LiveScan, Community Care Licensing FBI and DOJ   |  |  |  |  | X   | X     | X     | X    |     | X    | X    | X   |
| Hourly Fee: \$29-\$36/hr 24 hr rate \$660 to \$660<br>Deposit: 2 Weeks unless credit card used<br>Contract required: yes<br>Last Updated: <b>9/30/2020</b>  |  |  |  |  | A internation franchise in their 17th year in business serving the Central Coast  |       |       |      |     |      |      |     |

**COMPANY LIST**

The following businesses have provided proof of the following for their employees and customers: general liability and workers compensation insurance, background checks, and payroll services. The complete cost of these is included in the rates.

| Family Home Care Inc.  |                    |            |             |  | HMKR  | PCARE | TRANS | SHOP | ORG | RESP | 24HR | PET |
|--|--------------------|------------|-------------|--|---|-------|-------|------|-----|------|------|-----|
| 717 E. Grand Ave, #D<br>Arroyo Grande, CA 93420<br>Ph # 481-6081 Fax: 481-9981<br>Area Served: SB and SLO Counties<br>Background Check: State of California Home Care Registry - Dept. of Social Services                                |                    |            |             |  | X   | X     | X     | X    |     | X    | X    | X   |
| Hourly Fee:  | Call               | 24 hr rate | Call        |  | Family owned business for over 30 years. Affiliated with South County Chambers of Commerce. All caregivers are screened, bonded and insured. We provide a complimentary assessment.   |       |       |      |     |      |      |     |
| Deposit:   | None required      |            |             |  |   |       |       |      |     |      |      |     |
| Contract required:   | No                 |            |             |  |   |       |       |      |     |      |      |     |
| Last Updated   | 11/25/2019         |            |             |  |   |       |       |      |     |      |      |     |
| Home Instead Senior Care   |                    |            |             |  | HMKR  | PCARE | TRANS | SHOP | ORG | RESP | 24HR | PET |
| 222 W. Carmen Lane Ste 201<br>Santa Maria, CA 93458<br>Ph # 348-1642 Fax:<br>Area Served: Santa Barbara County<br>Background Check: www.findtherecord.com - 800.750.1360 (Public records check for criminal history, DMV and skip-trace) |                    |            |             |  | X   | X     | X     | X    | X   | X    | X    | X   |
| Hourly Fee:  | \$25-28.50         | 24 hr rate | \$375       |  | All caregivers new to an assignment are accompanied by a staff member for the purpose of client introduction and on the job training. Our care plans are designed to meet the needs of the individual whether living at home, in assisted living or nursing home. Services can be provided for several hours per week to 24 hours a day. As an employer, we are responsible for all employer obligations. We provide supervision, case management, consultation and 24 hour access to a decision maker. |       |       |      |     |      |      |     |
| Deposit:   | 2 Weeks Service    |            |             |  |   |       |       |      |     |      |      |     |
| Contract required:   | Yes                |            |             |  |   |       |       |      |     |      |      |     |
| Last Updated   | 11/17/2017         |            |             |  |   |       |       |      |     |      |      |     |
| LivHome  |                    |            |             |  | HMKR  | PCARE | TRANS | SHOP | ORG | RESP | 24HR | PET |
| 220 E. Figueroa St.<br>Santa Barbara, CA 93101<br>Ph # 687-8766 Fax: 563-1507<br>Area Served: SB and SLO Counties<br>Background Check: Sterling Talent Solutions   |                    |            |             |  | X   | X     | X     | X    | X   | X    | X    | X   |
| Hourly Fee:  | \$27-28            | 24 hr rate | Hourly Rate |  | We have Advanced Degreed Professional Life Care Managers who are AICA Certified. RN - MSW - Social Worker. LivHome Connect Service; 24-hour on-call services. Face-to-face contact with nursing professionals, Alzheimers trained caregivers; Hospice care.   |       |       |      |     |      |      |     |
| Deposit:   | None               |            |             |  |   |       |       |      |     |      |      |     |
| Contract required:   | Service Agreement  |            |             |  |   |       |       |      |     |      |      |     |
| Last Updated   | 9/20/2018          |            |             |  |   |       |       |      |     |      |      |     |
| Nursecore  |                    |            |             |  | HMKR  | PCARE | TRANS | SHOP | ORG | RESP | 24HR | PET |
| 1010 S Broadway STE A<br>Santa Maria, CA 93454<br>Ph # 938-7660 Fax: 938-7741<br>Area Served: SB and SLO Counties<br>Background Check: HireRight - full criminal and drug screening  |                    |            |             |  | X   | X     |       | X    |     | X    | X    |     |
| Hourly Fee:  | \$32 - 79.00       | 24 hr rate | Hourly      |  | NurseCore provides both personal care and skilled nursing. Nurse Core office staff are available 24/7 to assist clients. All care is directly supervised by a Registered Nurse.   |       |       |      |     |      |      |     |
| Deposit:   | 2 Weeks of service |            |             |  |   |       |       |      |     |      |      |     |
| Contract required:   | N/A                |            |             |  |   |       |       |      |     |      |      |     |
| Last Updated   | 10/25/2018         |            |             |  |   |       |       |      |     |      |      |     |

**COMPANY LIST**

The following businesses have provided proof of the following for their employees and customers: general liability and workers compensation insurance, background checks, and payroll services. The complete cost of these is included in the rates.

| <b>Right At Home</b>  |                  |                                      |         |
|---|------------------|--------------------------------------|---------|
| 1018 Garden St #204<br>Santa Barbara, CA 93101<br>Ph # 962-0555 Fax: 962-0558 | Hourly Fee: \$30 | 24 hr rate                           | \$30/hr |
|   | Deposit: No      | Contract required: Service Agreement |         |
| Area Served: SB and surrounding cities  | Last Updated     | 9/19/2018                            |         |
| Background Check:   | DOJ LiveScan     |                                      |         |

| HMKR | PCARE | TRANS | SHOP | ORG | RESP | 24HR | PET |
|------|-------|-------|------|-----|------|------|-----|
| X    | X     | X     | X    | X   | X    | X    | X   |

The Santa Barbara area Right at Home office is locally-owned and operated by husband and wife team, Larry & Tina Kreider. Right at Home has provided in-home care and assistance to seniors and people with disabilities since 1995. Our in-home care lets loved ones enjoy healthy lives in the comfort of a familiar environment. We tailor our care to your family's unique situation through a Custom Care Plan and are personally available 24 hours a day/7 days a week should a need arise.

| <b>Superior Home Care</b>   |                             |                         |      |
|---|-----------------------------|-------------------------|------|
| 320 E. Walnut Avenue<br>Lompoc, CA 93436<br>Ph # 737-4357 Fax: 735-2410 | Hourly Fee: \$25 - \$27     | 24 hr rate              | Same |
|   | Deposit: None in most cases | Contract required: None |      |
| Area Served: SB and SLO Counties  | Last Updated                | 8/23/2018               |      |
| Background Check:   | State of California         |                         |      |

| HMKR | PCARE | TRANS | SHOP | ORG | RESP | 24HR | PET |
|------|-------|-------|------|-----|------|------|-----|
| X    | X     | X     | X    | X   | X    | X    | X   |

Official Adult Protective Services Agency for Santa Barbara County.

**REGISTRY LIST**

The following businesses provide assistance in finding and coordinating caregiving services. The complete costs of caregiving services (liability insurances and payroll taxes) may not be included in the hourly rate. Consumers are advised to seek further information on employment tax and personal liabilities associated with hiring in home caregivers to fully understand the additional risk and/or cost of these services.

| <b>Central Coast Caregiver Associates</b>  |                    |                    |        |
|--|--------------------|--------------------|--------|
| 7395 El Camino Real STE#104<br>Atascadero, CA 93422<br>Ph # 461-5339 Fax: 461-8518 | Hourly Fee: Varies | 24 hr rate         | Varies |
|  | Deposit:           | Contract required: |        |
| Area Served: SLO and North SB Counties   | Last Updated       | 11/17/2017         |        |
| Background Check:  |                    |                    |        |

| HMKR | PCARE | TRANS | SHOP | ORG | RESP | 24HR | PET |
|------|-------|-------|------|-----|------|------|-----|
| X    | X     | X     | X    | X   | X    | X    | X   |

We have served San Luis Obispo and Santa Barbara Counties for 17 years. Locally owned and operated. We have quality and highly experienced caregivers.

**REGISTRY LIST**

The following businesses provide assistance in finding and coordinating caregiving services. The complete costs of caregiving services (liability insurances and payroll taxes) may not be included in the hourly rate. Consumers are advised to seek further information on employment tax and personal liabilities associated with hiring in home caregivers to fully understand the additional risk and/or cost of these services.

| <b>Extended Family Associates</b>   |                   |            |        |  | <b>HMKR</b>  | <b>PCARE</b> | <b>TRANS</b> | <b>SHOP</b> | <b>ORG</b> | <b>RESP</b> | <b>24HR</b> | <b>PET</b> |
|---|-------------------|------------|--------|--|--|--------------|--------------|-------------|------------|-------------|-------------|------------|
| 3949-7 Broad St Box 10<br>San Luis Obispo, CA 93401<br>Ph # 801-2512 Fax: 439-1818<br>Area Served: North SB and SLO Counties<br>Background Check: |                   |            |        |  | X  | X            | X            | X           | X          | X           | X           | X          |
| Hourly Fee:   | Varies            | 24 hr rate | Varies |  | Specialize in keeping your loved ones at home. Can assist in selecting a private caregiver and provide care management. 30 years experience as an RN. Member of the National Association of Professional Geriatric Care Managers.  |              |              |             |            |             |             |            |
| Deposit:  | no                |            |        |  |  |              |              |             |            |             |             |            |
| Contract required:  |                   |            |        |  |  |              |              |             |            |             |             |            |
| Last Updated  | <b>11/17/2017</b> |            |        |  |  |              |              |             |            |             |             |            |
| <b>Independent Living Resource Center</b>   |                   |            |        |  | <b>HMKR</b>  | <b>PCARE</b> | <b>TRANS</b> | <b>SHOP</b> | <b>ORG</b> | <b>RESP</b> | <b>24HR</b> | <b>PET</b> |
| 327 E Plaza STE 3A<br>Santa Maria, CA 93454<br>Ph # 925-0015 Fax:<br>Area Served: SB County<br>Background Check:                                  |                   |            |        |  | X  | X            | X            | X           | X          | X           | X           | X          |
| Hourly Fee:   | Varies            | 24 hr rate | Varies |  | Connection to the assistance needed to be more independent; cleaning, cooking, bathing, etc. ILRC's Community Living Advocates are available to help with applying for personal assistance services. This may be via In Home Supportive Services Programs, ILRC's Personal Assistant Registry, or by exploring other options to get you the support you need to remain in your home. |              |              |             |            |             |             |            |
| Deposit:  | None              |            |        |  |  |              |              |             |            |             |             |            |
| Contract required:  | None              |            |        |  |  |              |              |             |            |             |             |            |
| Last Updated  | <b>11/25/2019</b> |            |        |  |  |              |              |             |            |             |             |            |